

## **Information from NHS Birmingham**

The information below can be found on the following website:

<https://www.bhamcommunity.nhs.uk/patients-public/children-and-young-people/covid-19-info/>

BCHC children and families services are all accepting new referrals and all are being triaged. Clinical contact will continue via the telephone where possible. If this is not possible, referrals are being added to the waiting list until it is safe for us to resume normal face to face contacts.

Referrals deemed high priority by any service are being actioned and children and families contacted, however we can provide assurance that for all of the following services, all referrals continue to be actioned and children seen if deemed appropriate:

- all safeguarding
- child protection
- palliative care
- complex care
- community children's nursing
- dysphagia
- post-op therapy

We have also set up a number of helplines, advice videos and web page links with further information and advice that families will be able to use and access during this challenging time.

### **Children's Centres**

Below is a list of children's centres and their contact numbers / email addresses:

District	Partner	Address	Tel No	Team Email Address
Edgbaston	Barnardo's	28 Doddington Grove, Birmingham	0121 477 6440	<a href="mailto:bchnt.bfs-doddingtoncc@nhs.net">bchnt.bfs-doddingtoncc@nhs.net</a>
Erdington	Spurgeons	Castle Vale CC 372 Yatesbury Avenue, Castle Vale, B35 6DG	0121 752 1920	<a href="mailto:bchnt.bfs-castlevalcecc@nhs.net">bchnt.bfs-castlevalcecc@nhs.net</a>
Hall Green	St Pauls and Springfield	The Springfield Centre, Springfield Road, Moseley, Birmingham	0121 777 2722	<a href="mailto:bchnt.bfs-springfieldcc@nhs.net">bchnt.bfs-springfieldcc@nhs.net</a>

<b>Hodge Hill</b>	Spurgeons	Kitts Green CC, 45 Ridpool Road Birmingham B33 9RB	0121 752 1280	<a href="mailto:bchnt.bfs-kittsgreencc@nhs.net">bchnt.bfs-kittsgreencc@nhs.net</a>
<b>Ladywood</b>	Barnardo's	6 Bertram Rd, Birmingham	0121 766 7774	<a href="mailto:bchnt.bfs-ladywoodcc@nhs.net">bchnt.bfs-ladywoodcc@nhs.net</a>
<b>Northfield</b>	Barnardo's	Wychall Road	0121 433 4130	<a href="mailto:bchnt.bfs-northfieldcc@nhs.net">bchnt.bfs-northfieldcc@nhs.net</a>
<b>Perry Barr</b>	Spurgeons	Rookery CC Rookery Road, Handsworth, Birmingham B21 9PY	0121 752 1840	<a href="mailto:bchnt.bfs-rookerycc@nhs.net">bchnt.bfs-rookerycc@nhs.net</a>
<b>Selly Oak</b>	SLA/sub- contract with Barnardo's	213 Trittiford Rd, Birmingham	0121-464-4189	<a href="mailto:bchnt.bfs-gbnfccc@nhs.net">bchnt.bfs-gbnfccc@nhs.net</a>
<b>Sutton</b>	Spurgeons	Holland House CC Holland Road Sutton Coldfield B72 1RE	0121 752 1860	<a href="mailto:bchnt.bfs-hollandhouse@nhs.net">bchnt.bfs-hollandhouse@nhs.net</a>
<b>Yardley</b>	Barnardo's	419 Fox Hollies Rd, Birmingham	0121 702 2700	<a href="mailto:bchnt.bfs-foxholliescc@nhs.net">bchnt.bfs-foxholliescc@nhs.net</a>

**Health visiting team contact information:**

District	Team	Base	Phone	Email
<b>Edgbaston</b>	Bartley Green	71 Romsley Rd, B32 3PR	0121 466 4770	<a href="mailto:BCHNT.CFHV-EdgbastonNorth@nhs.net">BCHNT.CFHV-EdgbastonNorth@nhs.net</a>
	Quinton Lane Care Centre	Quinton Lane, B32 2TR	0121 466 3550	<a href="mailto:BCHNT.CFHV-EdgbastonNorth@nhs.net">BCHNT.CFHV-EdgbastonNorth@nhs.net</a>
<b>Erdington</b>	Dove Primary Care Centre	Dovedale Road B23 5DD	0121 465 5730	<a href="mailto:BCHNT.CFHV-ErdingtonNorth@nhs.net">BCHNT.CFHV-ErdingtonNorth@nhs.net</a>
	Stockland Green Primary Care Centre	92, Reservoir Rd, Erdington, B23 6DJ	01217521877	<a href="mailto:BCHNT.CFHV-ErdingtonCentral@nhs.net">BCHNT.CFHV-ErdingtonCentral@nhs.net</a>
	Castle Vale Primary Care Centre	Tangmere Drive, B35 7QX	0121 465 1548	<a href="mailto:BCHNT.CFHV-ErdingtonEast@nhs.net">BCHNT.CFHV-ErdingtonEast@nhs.net</a>
<b>Hall Green</b>	Hall Green Health Centre	Stratford Road, B28 8BG	0121 466 4820	<a href="mailto:BCHNT.CFHV-HallGreenEast@nhs.net">BCHNT.CFHV-HallGreenEast@nhs.net</a>
	Sparkbrook Community and HC	Grantham Road, B11 1LU	0121 334 0100	<a href="mailto:BCHNT.CFHV-HallGreenWest@nhs.net">BCHNT.CFHV-HallGreenWest@nhs.net</a>

<b>Hodge Hill</b>	Kitts Green	Clodeshall Road, B8 3SW	0121 752 1295	<a href="mailto:BCHNT.CFHV-HodgeHillEast@nhs.net">BCHNT.CFHV- HodgeHillEast@nhs.net</a>
	Yardley Green		0121 245 5712	<a href="mailto:BCHNT.CFHV-HodgeHillSouth@nhs.net">BCHNT.CFHV- HodgeHillSouth@nhs.net</a>
	Washwood Heath Health & Wellbeing Centre	Clodeshall Road B8 3SW	0121 322 4420	<a href="mailto:BCHNT.CFHV-HodgeHillWest@nhs.net">BCHNT.CFHV- HodgeHillWest@nhs.net</a>
<b>Ladywood</b>	Aston Health Centre (until 1 May)	175 Trinity Road B6 6JA	0121 465 3522	<a href="mailto:BCHNT.CFHV-LadywoodNorth@nhs.net">BCHNT.CFHV- LadywoodNorth@nhs.net</a>
	Soho Children centre (from 1 May)		0121 551 9020	
	Attwood Green Health Centre	30 Bath Row B15 1LZ	0121 334 0672	<a href="mailto:BCHNT.CFHV-LadywoodSouth@nhs.net">BCHNT.CFHV- LadywoodSouth@nhs.net</a>
	Nineveh House	171 Nineveh Road B21 0SY	0121 466 3669	<a href="mailto:BCHNT.CFHV-LadywoodWest@nhs.net">BCHNT.CFHV- LadywoodWest@nhs.net</a>
<b>Northfield</b>	West Heath Hospital, Block B	Rednal Road B38 8HR	0121 466 3860	<a href="mailto:BCHNT.CFHV-NorthfieldEast@nhs.net">BCHNT.CFHV- NorthfieldEast@nhs.net</a>
	Northfield Health Centre	15 St Heliers Road B31 1QT	0121 466 6920	<a href="mailto:BCHNT.CFHV-NorthfieldWest@nhs.net">BCHNT.CFHV- NorthfieldWest@nhs.net</a>
<b>Perry Barr</b>	Finch Road Primary Care Centre	2 Finch Road B19 1HS	0121 255 0135	<a href="mailto:BCHNT.CFHV-PerryBarrSouth@nhs.net">BCHNT.CFHV- PerryBarrSouth@nhs.net</a>
	Tower Hill Partnership Medical Practice	435 Walsall Road B42 1BT	0121 465 5505	<a href="mailto:BCHNT.CFHV-PerryBarrNorth@nhs.net">BCHNT.CFHV- PerryBarrNorth@nhs.net</a>
<b>Selly Oak</b>	Billesley team GBNFC Children's Centre	213 Trittiford Road B13 0ET	0121 464 4261	<a href="mailto:BCHNT.CFHV-SellyOakEast@nhs.net">BCHNT.CFHV- SellyOakEast@nhs.net</a>
	Broadmeadow Health Centre	Keynell Covert B30 3QT	0121 466 4673 /  0121 466 4680	<a href="mailto:BCHNT.CFHV-SellyOakSouth@nhs.net">BCHNT.CFHV- SellyOakSouth@nhs.net</a>
	Charlotte Road Health Centre	45 Charlotte Road B30 2BT	0121 466 4520	<a href="mailto:BCHNT.CFHV-SellyOakWest@nhs.net">BCHNT.CFHV- SellyOakWest@nhs.net</a>

<b>Sutton</b>	Walmley Health Centre	8a Walmley Road B76 1QN	0121 465 5560	<a href="mailto:BCHNT.CFHV-SuttonNorth@nhs.net">BCHNT.CFHV-SuttonNorth@nhs.net</a>
	Walmley Health Centre	8a Walmley Road B76 1QN	0121 465 5563	<a href="mailto:BCHNT.CFHV-SuttonEast@nhs.net">BCHNT.CFHV-SuttonEast@nhs.net</a>
<b>Yardley</b>	Harvey Road Health Centre	1 Harvey Road B26 1TH	0121 465 1863	<a href="mailto:BCHNT.CFHV-YardleySouth@nhs.net">BCHNT.CFHV-YardleySouth@nhs.net</a>
	Richmond Primary Care Centre	299 Bordesley Green East B33 8TA	0121 465 2250	<a href="mailto:BCHNT.CFHV-YardleyNorth@nhs.net">BCHNT.CFHV-YardleyNorth@nhs.net</a>

### **Birmingham Child Development Centres (CDCs)**

#### **CDC Advice line**

The CDC Advice line is open to all families referred to the CDC and families with children with additional needs (pre-school).

The advice line number is 0121 466 6825. Families may need to leave a message which should include their child's name and date of birth, a telephone number and their name.

We aim to call families back within 48 hours but are currently managing to do this sooner. We can offer practical everyday advice. The phone line is currently provided by a mixed team of professionals including speech and language therapy, clinical psychology and nursery nurses. We can respond to messages in English, Punjabi, Urdu and Mirpuri.

#### **Community Paediatrics**

The Community Paediatric Team have extended their week day child protection service from 5pm to 8.30pm and are also running a service over weekends. This is to assist in meeting potential demand as well as taking pressure off our colleagues in acute hospitals, where otherwise these children would have needed to have been seen. Referral clinics continue but as telephone consultations.

#### **Children in Care (CIC)**

Important information for Young People, Social Workers, GP's and carers

Due to the coronavirus outbreak, The Children In Care Health Team are not doing any face to face assessments

We will continue to provide a telephone service.

We can be contacted on;

- DUTY NURSE – 0121 4663648 Monday to Friday 9am to 5pm
- EMAIL: bchnt.dutynurse@nhs.net

### **Children's Occupational Therapy (OT) advice line and OT 'bite size' films**

An Occupational Therapist will be able to offer practical therapy advice, strategies and support to schools, parents/carers and other professionals in relation to a child's/young person's functional and independence skills.

- The advice line number is: 0121 683 2325
- The phone line will be open Monday-Friday, 9am-4pm.

The child or young person must be aged 0-18 years (up to 19 only if in full-time special school education) and registered with a Birmingham GP

The website address is : [www.bhamcommunity.nhs.uk/childrens-OT](http://www.bhamcommunity.nhs.uk/childrens-OT)

### **OT bite size films**

The OT bite-sized sensory videos are accessible via our website.

In this mini sensory series, they discuss what it meant by the term 'sensory processing' and the sensory needs parents and carers may see in relation to their child.

The films focus on different levels of alertness and provide practical strategies and advice on how to support their child to remain in a calm and focused state throughout their day.

### **Children's Physiotherapy**

Due to the reduction of our physiotherapy service during the pandemic, we have launched a temporary advice line for children and families already know to our service. The number is 0121 465 4461, open between 9am and 4pm, so that parents can receive clinical advice and support for their child over the telephone in the first instance.

For other queries regarding appointments, or cancellations, please contact the Soho service on new number 0121 466 5203.

### **Children's Speech and Language Therapy Advice Line**

You can contact the Speech and Language Therapy Team for therapy advice, strategies and support for parents / carers, schools and other professionals in relation to a child's / young person's communication skills or eating, drinking and swallowing concerns.

The phone line 0121 466 6231 will be open Mon - Fri from 9am – 4pm

The child or young person must be aged 0-18 years (up to 19, only if in full-time special school education) Registered with a Birmingham GP or a Birmingham School

Useful advice, strategies and support can be found on the website:

<https://www.bhamcommunity.nhs.uk/patients-public/children-and-young-people/services-parent-portal/birmingham-slt/>

### **The Birmingham School Health Support Service (BSHSS)**

#### **ChatHealth Text Service – 07480 635485**

The school health support service provides can provide help for students with relationships, mental health, alcohol, bullying, self-harm, smoking, drugs and healthy eating. During COVID 19 parents are also able to text this number to seek support.

#### **The Special School Nursing Service**

Despite educational establishments being closed following government recommendations we want to assure you that you are still able to access help and support from the Special school nursing service. During the periods of school closure / self-isolation you can continue to get support and advice from the Special School Nursing Service by telephone:

0121 466 4270 or 0121 465 2622

The telephone lines will be staffed Monday to Friday 8.30am – 4pm and staff will be able to support or advise as required.

If you leave a message outside these times staff will be in contact with you when they return.